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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/789,616	02/27/2004	Mark Steven Wuthnow	8C20.1-860	7645
39513	7590	11/29/2006	EXAMINER PATEL, HEMANT SHANTILAL	
GARDNER GROFF SANTOS & GREENWALD, P.C. 2018 POWERS FERRY ROAD SUITE 800 ATLANTA, GA 30339			ART UNIT 2614	PAPER NUMBER

DATE MAILED: 11/29/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

<b>Office Action Summary</b>	<b>Application No.</b>	<b>Applicant(s)</b>
	10/789,616	WUTHNOW ET AL.
	<b>Examiner</b>	<b>Art Unit</b>
	Hemant Patel	2614

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

**Period for Reply**

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

**Status**

- 1) Responsive to communication(s) filed on 11 October 2006.
- 2a) This action is **FINAL**.                                    2b) This action is non-final.
- 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

**Disposition of Claims**

- 4) Claim(s) 1-25 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 5) Claim(s) \_\_\_\_\_ is/are allowed.
- 6) Claim(s) 1-25 is/are rejected.
- 7) Claim(s) \_\_\_\_\_ is/are objected to.
- 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

**Application Papers**

- 9) The specification is objected to by the Examiner.
- 10) The drawing(s) filed on \_\_\_\_\_ is/are: a) accepted or b) objected to by the Examiner.  
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

**Priority under 35 U.S.C. § 119**

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).  
a) All    b) Some \* c) None of:
  1. Certified copies of the priority documents have been received.
  2. Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
  3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\* See the attached detailed Office action for a list of the certified copies not received.

**Attachment(s)**

- 1) Notice of References Cited (PTO-892)
- 2) Notice of Draftsperson's Patent Drawing Review (PTO-948)
- 3) Information Disclosure Statement(s) (PTO/SB/08)  
Paper No(s)/Mail Date \_\_\_\_\_
- 4) Interview Summary (PTO-413)  
Paper No(s)/Mail Date. \_\_\_\_\_
- 5) Notice of Informal Patent Application
- 6) Other: \_\_\_\_\_

## DETAILED ACTION

1. The Applicant Response dated October 11, 2006 to an Office Action dated July 11, 2006 is entered. Claims 1-25 are pending in this application.

### *Response to Arguments*

2. Applicant's arguments filed October 11, 2006 have been fully considered but they are not persuasive.
3. **Regarding claims 1, 8, 16, and 19,** the Applicant argues (Remarks, pg. 12, ll. 10-13) "select one of said multiple voice technology platforms for receiving said call, recording a message from said caller to said subscriber, and storing said message on said selected voice mail technology platform for later retrieval," which is not disclosed, taught, or suggested by Spielman or Jones, either individually or in combination. The Examiner respectfully disagrees. Jones alone teaches of receiving a call from a caller, selecting platform according to dialed called number of subscriber, and recording and storing voice mail message in selected voice mail platform for later retrieval (Jones, col. 6, ll. 1-68; Jones co-pending application 07/393,270 that is now a US Patent 5,029,199 and is incorporated by reference col. 5, ll. 29-34). The Office accords broadest interpretation to "multiple voice mail technology platforms" as multiple platforms of voice mail technology.
4. **Regarding claim 22,** the Applicant makes similar argument (Remarks, pg. 12, ll. 14-18) as for claims 1, 8, 16, and 19. The same explanation given above for claims 1, 8, 16, and 19 apply to claim 22 argument.

***Response to Amendment***

5. Applicant's arguments with respect to claims 1-25 have been considered but are moot in view of the new ground(s) of rejection. The rejections are necessitated due to claim amendments.

***Claim Rejections - 35 USC § 103***

6. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

7. This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

8. Claims 1-9, 11-25 are rejected under 35 U.S.C. 103(a) as being unpatentable over Spielman (US Patent No. 6,560,318 B1), and further in view of Jones (US Patent No. 5,193,110).

***Regarding claims 1, 8, 16,*** Spielman discloses a system (Fig. 1, item 10) for providing voice mail service in an environment having multiple voice mail technology platforms (Fig. 1, items 14a.... 14f), said system comprising:

an automatic message attendant device having a platform selector element (Fig. 1, item 12, col. 9, ll. 28-32, using notification preference and determining notification secondary mailbox for respective platform process);

a subscriber profile database (Fig. 1, item 30) relating voice mail technology platform indicator information (Fig. 4B, items 82g, 82f MWI, PAGER) for a plurality of subscribers to corresponding subscriber identities (Fig. 4A, items 76), said subscriber profile database in communication with said platform selector element (col. 9, ll. 21-24);

said platform selector element operative to:

receive call information regarding a call placed to a subscriber from a caller, said call information including the identity of the subscriber to whom the call was placed (col. 9, ll. 7-10, notification message, 14-15, identity of receiver parsed from message);

obtain voice mail technology platform indicator information (preferences MWI, PAGER) for said subscriber from said subscriber profile database utilizing said subscriber identity (col. 9, ll. 21-24); and

select a voice mail technology platform by using said voice mail technology platform indicator information (col. 9, ll. 28-36, select secondary mailbox corresponding to process related to preference).

Spielman does not specifically teach of receiving a call to record a message.

However, in the same field of endeavor, Jones teaches of a system wherein message attendant (col. 3, ll. 64-66, Integrated Service Platform including, Fig. 1, item 24, MCU and item 26, DSS) receives an incoming call including caller and called identities (col. 6, ll. 6-19); and uses the called identity to select voice mail technology platform (col. 6, 44-59, VPU or FPU, also indication of E-mail service col. 19, ll. 22-25), records a message from the caller and stores it for later retrieval (col. 6, ll. 60-65; Jones co-pending application 07/393,270 that is now a US Patent 5,029,199 and is incorporated by reference col. 5, ll. 29-34 clearly teaches of storing a recorded message as a file in a selected voice mail platform).

It would have been obvious to a person of ordinary skill in the art to modify a system as taught by Spielman to include functionality of connecting caller to desired (selected) platform as taught by Jones in order to connect the caller directly to one of the desired functionality platform in an integrated services platform (Jones, col. 1, ll. 64 – col. 2, ll. 2).

***Regarding claim 2***, Jones further teaches of common channel signaling system 7 (i.e. SS7 as is well known in the art) to be used by platform to gather routing information (col. 19, ll. 55-57).

***Regarding claims 3, 9, 11***, Spielman does not teach of a system wherein automatic message attendant receives a connection to the caller and connects said caller to selected voice mail technology platform.

However, in the same field of endeavor, Jones teaches of a system wherein message attendant (col. 3, ll. 64-66, Integrated Service Platform including, Fig. 1, item 24, MCU and item 26, DSS) device is operative to:

receive a connection to said caller (col. 6, ll. 6-19); and  
connect said caller to said selected voice mail technology platform (col. 6, 44-59, VPU or FPU, also indication of E-mail service col. 19, ll. 22-25).

It would have been obvious to a person of ordinary skill in the art to modify a system as taught by Spielman to include functionality of connecting caller to desired (selected) platform as taught by Jones in order to connect the caller directly to one of the desired functionality platform in an integrated services platform (Jones, col. 1, ll. 64 – col. 2, ll. 2).

***Regarding claims 4, 12, 17,*** Spielman teaches of recording voice mail (Fig. 1, item 20a).

Spielman does not teach of a system obtaining and playing personal greeting audio announcement to the caller.

However, in the same field of endeavor, Jones (in the copending application 07/393,270 now a patent no. 5,029,199 which is mentioned in the instant reference art, col. 6, ll. 61-63) teaches of obtaining personal greeting information for called subscriber utilizing called subscriber identity (retrieving audio announcement utilizing subscriber identity) and playing it to the caller and recording voice mail message from said caller to said subscriber (Jones, copending application col. 5, ll. 17-31, col. 12, ll. 15-20).

It would have been obvious to a person of ordinary skill in the art to modify a system as taught by Spielman to include functionality of retrieving called subscriber's personal greeting (retrieving audio announcement utilizing subscriber identity) and playing it to the caller and then recording voice mail message from the caller for the called subscriber as taught by Jones in order to provide customized instructions to the caller for recording voice message for the called subscriber.

***Regarding claim 5***, Jones further teaches of caller sending the message and the selected corresponding VPU stores the message (Jones copending application 07/393,270 now a patent no. 5,029,199 mentioned in the instant reference art, col. 5, II. 29-34).

***Regarding claim 6***, Spielman further teaches of the system of further comprising a message format requirement database relating message format requirement information for a plurality of subscribers to corresponding subscriber identities (Figs. 4A, items 78a, 78b; col. 10, II. 9-col. 12, II. 22), wherein said automatic message attendant device further has a content adapter element, said content adapter element in communication with said message format requirement database (Fig. 1, items 12, 14; col. 7, II. 20-28; col. 9, II. 21-25), said content adapter element operative to:

obtain message format requirement information for said subscriber from said message format requirement database utilizing said subscriber identity (col. 7, II. 20-28; col. 9, II. 21-25); and

convert said recorded voice mail message to the format indicated by said message format requirement information (col. 7, II. 29-col. 8, II. 7).

***Regarding claim 7***, Spielman further teaches of the system wherein said content adapter element is further operative to forward the formatted message to the selected voice mail technology platform (col. col. 9, ll. 52-67).

***Regarding claim 13***, Spielman teaches of a message recorder element (Fig. 1, item 20a) and also teaches of message recorder element (which is also notification source external to automated message attendant, Fig. 1, item 12) further operative to forward the recorded message to the selected voice mail technology platform (Fig. 1, item 28', col. 8, ll. 48-51, external notification source sending message directly to selected platform).

Spielman does not teach of a system with a greeting player.

However, in the same field of endeavor, Jones (in the copending application 07/393,270 now a patent no. 5,029,199 which is incorporated in the instant reference art, col. 6, ll. 61-63) teaches of a personal greeting player incorporated in recorder element (Jones, copending application col. 5, ll. 17-21, col. 12, ll. 15-18).

It would have been obvious to a person of ordinary skill in the art to modify a system as taught by Spielman to include functionality of personal greeting incorporated in recorder element as taught by Jones in order to provide integrated function of customized instructions to the caller and recording voice message for the called subscriber.

***Regarding claims 14, 18***, Spielman teaches of a system further comprising a message format requirement database relating message format requirement information (Fig. 4B, MWI, PAGER) for a plurality of subscribers to corresponding

subscriber identities (Fig. 4A, item 76), wherein said automatic message attendant device further has a content adapter element, said content adapter element in communication with said message format requirement database, said content adapter element operative to:

obtain message format requirement information for said subscriber from said message format requirement database utilizing said subscriber identity (Fig. 4A, Fig. 4B, col. 7, ll. 20-28); and

convert said recorded voice mail message to the format indicated by said message format requirement information (col. 7, ll. 29 – col. 8, ll. 7).

***Regarding claim 15***, Spielman teaches of a system wherein said content adapter element is further operative to forward the formatted message to the selected voice mail technology platform (Fig. 1, item 28, messages to respective processes 14a...14f, col. 7, ll. 29 – col. 8, ll. 7).

***Regarding claim 19***, it recites a computer readable medium having computer executable instructions for performing a method substantially as claim in claim 8. Spielman teaches of a system with such instructions for performing a method for providing voice mail service in an environment having multiple voice mail technology platforms (col. 8, ll. 52-60). Jones teaches of an integrated messaging system (Figs. 1-4) using computer readable instructions. Refer to rejection for claim 8.

***Regarding claim 20***, Spielman does not teach of a computer readable medium including instructions for obtaining personal greeting, playing it to the caller and rerecording caller voice mail for called subscriber.

However, in the same field of endeavor, Jones teaches of computer readable medium including instructions for loading the system for obtaining personal greeting information for called subscriber utilizing called subscriber identity and playing it to the caller and recording voice mail message from said caller to said subscriber (col. 7, II. 31-34).

It would have been obvious to a person of ordinary skill in the art to modify a system as taught by Spielman to include functionality of loading the system from a computer readable medium for retrieving called subscriber's personal greeting and playing it to the caller and then recording voice mail message from the caller for the called subscriber as taught by Jones in order to enable customized enhancements and modifications to the system.

***Regarding claim 21***, Spielman teaches of a computer readable medium including executable instructions for performing a method for providing voice mail service in an environment having multiple voice mail technology platforms, further including the steps (Fig. 3, steps 58, 60, col. 8, II. 52-60) of:

obtaining message format requirement information for said subscriber from a message format requirement database utilizing said subscriber identity; and converting said recorded voice mail message to the format indicated by said message format requirement information.

***Regarding claim 22***, refer to rejections for claim 1 and claim 4.

***Regarding claim 23***, refer to rejections for claim 5 and claim 22.

***Regarding claim 24***, refer to rejections for claim 6 and claim 22.

***Regarding claim 25***, refer to rejections for claim 7 and claim 24.

9. Claim 10 is rejected under 35 U.S.C. 103(a) as being unpatentable over Spielman and Jones as applied to claim 9 above, and further in view of Wheeler (US Patent No. 5,572,583).

***Regarding claim 10***, Spielman does not teach of a step of directing the caller to the selected voice mail technology platform providing a routing address for the selected voice mail technology platform to a communication switch through a common signaling network.

However, in the same field of endeavor, Jones teaches of a system having a common signaling network (Fig. 2, SMDI link, which can be common channel signaling system 7 i.e. CCS7, col. 19, ll. 55-57) to receive call information from central office to platform selector.

Jones does not teach of providing selected voice mail technology platform routing address back to the communication switch.

However, in the same field of endeavor, Wheeler teaches of a system directing the caller to the selected voice mail technology platform providing a destination (routing) address for the selected technology platform (Fig. 3, item 37, IP) to said communication switch through said common signaling network (col. 15, ll. 1-15).

It would have been obvious to a person of ordinary skill in the art to modify a system as taught by Spielman and Jones to include functionality of directing caller to selected platform providing destination (routing) address for the selected platform to

communication switch through a common signaling network as taught by Wheeler in order "to offer the enhanced announcement capabilities and other service features" and not to "increase traffic on the interoffice signaling network" (Wheeler, col. 3, ll. 35-40).

***Conclusion***

10. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Hemant Patel whose telephone number is 571-272-8620. The examiner can normally be reached on 8:00 AM - 5:00 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on 571-272-7547. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

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